1. The Energy and Water Ombudsman is appointed by the Governor in Council under section 51 of the *Energy and Water Ombudsman Act 2006*.
2. The Energy and Water Ombudsman receives, investigates and facilitates the resolution of complaints made by small energy customers and South East Queensland water customers, in relation to their electricity, gas or water providers.
3. The Land Access Ombudsman is appointed by the Governor in Council under section 9 of the *Land Access Ombudsman Act 2017*.
4. The Land Access Ombudsman investigates and facilitates the resolution of disputes about alleged breaches of conduct and compensation agreements under the *Mineral and Energy Resources (Common Provisions) Act 2014,* and alleged breaches of make good agreements under the *Water Act 2000*.
5. Cabinet endorsed that Ms Jane Pires be recommended to the Governor in Council for reappointment as the Energy and Water Ombudsman and the Land Access Ombudsman for a term of three years commencing from 1 December 2019.
6. *Attachments*
* Nil.